

FACULTY/STAFF PARKING CONTRACT NEWSLETTER

2017-18 issue for our customers



Regular parking contract rates at the University of Minnesota will **NOT** increase for the 2017-18 year.

2017-18 Contract Parking Rates

Effective October 1. NO increase from last year for most regular contracts. Rates are deducted from paychecks on a pre-tax basis determined by your filing status.

Lot

Full-time - \$67.75/month
Evening - \$35.00/month
Reserved - \$87.75/month

Ramp

Full-time - \$100.75/month
Evening - \$75.00/month
Reserved - \$120.75/month

Garage

Full-time - \$131.75/month*
Evening - \$98.00/month
Reserved - \$151.75/month
* Exception - 717 Delaware Garage is \$151.75/month
Replacement hangtag/keycard: \$12
Replacement transponders: \$30 (only at 717 Delaware Garage)

Citations

Campus parking enforcement is handled by the U of M Police Department. To contest a parking citation, call the number printed on the citation.



Vehicle Storage

If you are parking your vehicle in your assigned contract facility for **five consecutive calendar days or more**, please email PTS with vehicle specifics: license number, make/model, color, exact location in facility (in ramps and garages, the specific stall location is indicated on the pillars) and an emergency contact name/phone number of someone with keys to vehicle if it needs to be moved. We appreciate your cooperation!

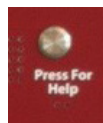
Keycards for Access

To avoid a forgotten keycard issue, consider purchasing a duplicate keycard for a one-time, non-refundable fee of \$12 at the PTS customer service desk (open Mon – Fri, 7 am – 5 pm).

If you forget your keycard, follow these steps:



1. Pull a ticket to enter your contract facility. If it does not have a ticket dispenser, call PTS customer service and you will be directed to an alternate facility for the day. Then follow Step 3.
2. Call PTS customer service at 612-626-PARK(7275) prior to exiting (as soon as possible is best) to inform the customer service representative.
3. Customer service will verify that your contract is active and give you a control number to print on the back of your ticket. Upon exiting the facility, hand the ticket to the parking attendant. If there is no attendant, then push the silver "Press for Help" button on the Exit Payment Station and a staff member will assist you.



Hangtag Permits

Always display the printed side of your hangtag facing out towards the windshield.

Hangtags may be transferred to any vehicle you park at the University.

Minnesota State law requires hangtags be removed while driving.

If you forget your hangtag permit, call the PTS office at 612-626-PARK(7275) immediately and request a "no-tag." For lost hangtags, you must come to our office to purchase a replacement.



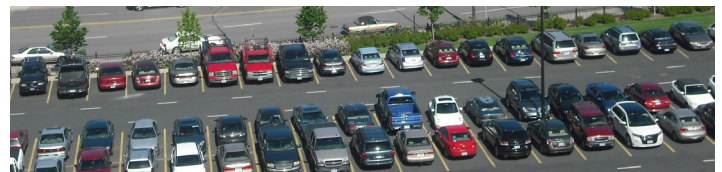
Cancelled a Contract

You may cancel your contract at any time. **The hangtag/keycard must be received in our office to consider the parking contract cancelled.** Refunds for accounts with credit balances will be processed after the hangtag/keycard is received by PTS.

- Cancel **ONLINE** at: umn.edu/pts/park/contract/cancellation.htm (10 day notice required).
- **Walk-in** cancellations can be immediately processed by turning in the hangtag or keycard.
- **Mail** the hangtag/keycard to the PTS office (address below).

You may contact customer service to request a postage-paid return envelope.

(cont.)



Where Your U of M Parking Fees Go

PTS is a self-supporting department. Your contract parking fees go to the operation of University parking facilities including daily maintenance; annual structural inspection/repairs; and safety features including security cameras, panic alarms and optimal lighting.

Impact of Gopher Football on East Bank Campus Parking

• On football Saturdays, most faculty and staff with **East Bank parking contracts are no longer required to relocate to East River Road Garage.** Contract holders who are still required to relocate are:

- 2221 University Ave. Garage
- Discovery Lot
- Gateway Lot
- Gold Lot
- Gopher Lot
- Minnesota Lot
- Ski-U-Mah Lot
- Lots C2/C56
- Lots C33
- Lots C55/C58/C59

These contract holders are required to relocate vehicles to East River Road Garage **BEFORE MIDNIGHT** prior to gamedays. For example: on Friday, Sept. 15, all vehicles must be out of the Gopher Lot before midnight for the Saturday, Sept. 16 game. Any vehicle remaining in one of these parking locations is subject to tag and tow.

• If PTS needs to re-locate other facilities, it will communicate directly to impacted contract parkers on a game-by-game basis.

• Reciprocal parking privileges on game day Saturdays are **allowed** in Lot C8g (West Bank) and Gortner Avenue Ramp (St. Paul) for **East Bank HANGTAG parking contracts.** Also, reciprocal privileges are **allowed** in 21st Avenue Ramp (West Bank) and Gortner Avenue Ramp (St. Paul) for **East Bank KEYCARD parking contracts.**

• **West Bank and St. Paul contract parkers** remain in their usual parking facility.

• Exception requests must be submitted to and approved by appropriate collegiate dean or vice president. Approved requests must be sent to PTS at least five business days prior to the requested date. PTS will respond based on space availability.

2017 Saturday Gopher Home Games

- Sat., Sept. 16 @ 2:30 p.m. vs Middle Tennessee State
- Sat., Sept. 30 @ TBD vs Maryland
- Sat., Oct. 14 @ TBD vs Michigan State
- Sat., Oct. 21 @ 2:30 p.m. vs Illinois (homecoming)
- Sat., Nov. 11 @ TBD vs Nebraska
- Sat., Nov. 25 @ TBD vs Wisconsin

For more details, visit PTS online at z.umn.edu/footballparking

(cont. from pg 1)

Reciprocal Parking

This benefit allows contract holders to park on a space-available basis in specific locations on a campus other than their assigned facility.

Reciprocal parking is not allowed in parking facilities on the same campus as your assigned contract facility.

This benefit is intended for short-term use and not on a daily ongoing basis.

Reciprocal space is not guaranteed, especially when event rates are in effect.

Limited reciprocal parking privileges on game day Saturdays **are allowed** in Lot C8g (West Bank) and Gortner Avenue Ramp (St. Paul) for **East Bank HANGTAG parking contracts**. Also, reciprocal privileges **are allowed** in 21st Avenue Ramp (West Bank) and Gortner Avenue Ramp (St. Paul) for **East Bank KEYCARD parking contracts**.

Evening contract patrons and departmental contracts are not eligible for reciprocal parking.

PTS reserves the right to relocate vehicles in parking facilities and to change reciprocal options as needed.

Reciprocal Locations

Many parking facilities have been converted to automated pay machines. If there is not an attendant, push the silver "Press For Help" button on the Exit Payment Station and a representative will assist you.

Contract Patrons with Hangtags

Display your hangtag permit in reciprocal lots on Minneapolis and St. Paul campuses.

Reciprocal Facilities

East Bank

- Victory Lot

West Bank

- Lot C8g

St. Paul

- Gortner Avenue Ramp

All Banks

- Lot 66 (except during State Fair)

- Lot C98 (West Bank Office Bldg Ramp, top level only)

St. Paul campus only:

- Weeknights after 4:30 p.m.

and on weekends, any hangtag contract holder may park in lots with 20 or more spaces on the St. Paul campus.

Contract Patrons with Keycards

Use your keycard in reciprocal locations on the Minneapolis and St. Paul campuses.

Reciprocal Facilities

Monday-Friday prior to 4:30 p.m.

East Bank:

- 4th Street Ramp

West Bank:

- 21st Avenue Ramp

St. Paul:

- Gortner Avenue Ramp (not during State Fair)

All Banks Have Access To:

- West Bank Office Building Ramp (lower levels only)

- Lot C66 on Como and 29th Avenue (no overnight parking; not available during State Fair; you must call 612-626-PARK with your vehicle's license number)

WBOB Parkers Have Access To:

- 21st Avenue Ramp (West Bank)

Extra Reciprocal Benefits for Keycard Contract Holders

Staff and faculty who have a contract with a keycard can also use their contract in any of the following locations **after 4:30 p.m. Monday-Friday and on Saturdays/Sundays (NOT on Gopher football game days on East Bank).**

East Bank

- East River Road Garage

- University Avenue Ramp

- Oak Street Ramp

- Washington Avenue Ramp

- Gold Lot and Lot C33

- Gopher and Gateway Lots

- Nolte Center Garage

- 4th Street Ramp

- Lots C55, C58, and C59

West Bank

- 19th Avenue Ramp

- 21st Avenue Ramp

- West Bank Office Bldg Ramp

(lower levels and Lot C98)

- Lot C86

St. Paul

- Gortner Avenue Ramp

- Lot SC101

Parking Contract Conditions

- The University of Minnesota assumes no responsibility for loss by fire, theft or damage to your vehicle while in the parking facility.
- The University of Minnesota reserves the right to move or reassign cars to other locations when necessary.
- Only one vehicle per contract is permitted to park at any one time. Violation may result in tagging, towing and revocation of parking contract.
- Reciprocal parking is not available for University departmental contracts.

Motorcycle Parking/Contracts

Motorcyclists are welcome in public parking facilities at the posted parking rate.



Employees with an active parking contract in a surface lot may park a motorcycle in their assigned lot by adhering to a free sticker obtained from PTS (ONLY VALID IN ASSIGNED LOT). Motorcycle stickers are

issued on an annual basis.

Contract holders in facilities with keycard access must use their keycard to enter and exit. Motorcyclists should use a regularly-marked stall.

Motorcycle-only contracts are available from PTS on a first-come, first-serve basis. Seasonal locations are valid through November 30. Locations are limited after November 30. The 2017 rate is \$168 per year (pro-rated).

Special Request Reciprocal Parking

In certain instances, access may be given at locations not included in the regular reciprocal parking program for teaching or research purposes. Please e-mail a request including the reason, days and times you need it, building name where you will be teaching, and your current contract information to parking@umn.edu. Requests must be renewed on a semester basis, depending on the situation.

These arrangements are NOT valid on football Saturdays.

Carpool Contracts

Staff/faculty members with a current parking contract can register as a carpool with PTS and receive a second hangtag or keycard (only one may be used at a time). Eligibility and names of carpoolers are verified and renewed annually. Carpool riders can only belong to one carpool. Carpool contracts are NOT transferable. To register, call or visit us online at umn.edu/pts.

Metro Transit offers ride matching and the Guaranteed Ride Home Program to carpoolers. Visit metrotransit.org or call 651-602-1602.

Motorist Assistance

The Motorist Assistance Program (MAP) is FREE for legally parked PTS customers. MAP offers to unlock vehicles, give jump starts, add air to tires and provide referrals on request. To request assistance, call 612-626-PARK. MAP is available on the Twin Cities campus, Monday – Friday, 7 am - 10 pm. Service is not available on official University holidays or at the hospital parking ramp on Delaware Street SE.

For service on U-owned vehicles, contact Fleet Services at 612-625-3033.

Additional Parking Services

Visit us online at umn.edu/pts to discover if these parking services might be of interest to you.

- Occasional Use Parking Contract
- Guest Parking Coupons
- Budget Charge Card
- Fleet Services (own/lease/rent)
- Campus Zone Pass
- HOURCAR
- Electric Vehicle Charging Stations

PTS is committed to sustainability by maintaining and improving a comprehensive transportation system that reduces congestion, eases accessibility and enhances a friendly University community.

We welcome your questions and ideas. Contact us at parking@umn.edu or 612-626-PARK (7275). Our address is 511 Washington Ave. SE, 300 Transportation & Safety Building, Minneapolis, MN 55455.