News! Parking Changes
New technology will be installed over the next 18 months. A couple of changes for contract holders to know:
• Your U Card will be your parking keycard
• You can choose to register your license plate for access
• Watch your email for more info! If you would like to see a timeline/schedule or to learn more about this project, visit z.umn.edu/new-parking

2020-21 Contract Parking Rates
As of October 1, 2020 contract parking rates will stay the same for the 2020-21 year. Rates are deducted from paychecks on a pre-tax basis determined by your filing status.
Lot
Full-time - $74.00/month
Evening - $36.50/month
Reserved - $96.00/month
Ramp
Full-time - $104.75/month
Evening - $78.00/month
Reserved - $126.75/month
Garage
Full-time - $137.00/month*
Evening - $102.00/month
Reserved - $159.00/month
* Exception - 717 Delaware Garage is $159.00/month
Replacement hangtag/keycard: $12
Replacement transponders: $30
(only at 717 Delaware Garage)

Citations
Campus parking enforcement is handled by the U of M Police Department. To contest a parking citation, call the number printed on the citation.

Access Issues
If you forget your keycard (old system) or U Card (new system), follow these steps:
1. Pull a ticket to enter your contract facility. If it does not have a ticket dispenser, call PTS customer service and you will be directed to an alternate facility for the day. Then follow step 3.
2. Call PTS customer service at 612-626-PARK(7275) prior to exiting (as soon as possible is best) to inform the customer service representative.
3. Customer service will verify that your contract is active and give you a control number to print on the back of your ticket. Push the Help button on the Exit Payment Station and a staff member will assist you.
Note! If you register your license plate with the new system, you won’t need a keycard or U Card to enter your contract facility.

Hangtag Permits
Always display the printed side of your hangtag facing out towards the windshield.
Hangtags may be transferred to any vehicle you park at the University. Minnesota State law requires hangtags be removed while driving.
If you forget your hangtag permit, call the PTS office at 612-626-PARK(7275) immediately and request a “no-tag.” For lost hangtags, you must come to our office to purchase a replacement.

Cancelling a Contract
You may cancel your contract at any time. The hangtag/keycard must be received in our office to consider the parking contract cancelled. Refunds for accounts with credit balances will be processed after the hangtag/keycard is received by PTS.
• Cancel ONLINE at: z.umn.edu/cancelpark (10 day notice required).
• Walk-in cancellations can be immediately processed by turning in the hangtag or keycard.
• Mail the hangtag/keycard to the PTS office (address below).
You may contact customer service to request a postage-paid return envelope.

Impact of Gopher Football on East Bank Campus Parking
All 2020 Gopher Football home games have been postponed. For details on football parking, visit PTS online at z.umn.edu/footballparking

Vehicle Storage
If you are parking your vehicle in your assigned contract facility for five consecutive calendar days or more, please email PTS with vehicle specifics: license number, make/model, color, exact location in facility (in ramps and garages, the specific stall location is indicated on the pillars) and an emergency contact name/number of someone with keys to vehicle if it needs to be moved. We appreciate your cooperation!

COVID-19 Response From PTS
To learn more about PTS’ response to our community during COVID-19, please visit pts.umn.edu/news/covid-19-faq-page

Where Your U of M Parking Fees Go
PTS is a self-supporting department. Your contract parking fees go to the operation of University parking facilities including daily maintenance; annual structural inspection/repairs; and safety features including security cameras, panic alarms and optimal lighting.
Reciprocal Parking
This benefit allows contract holders to park on a space-available basis in specific locations on a campus other than their assigned facility.

With the new equipment being installed in 2020-21, this benefit will change when the project nears completion. Read more about the changes online.

Reciprocal parking is not allowed in parking facilities on the same campus as your assigned contract facility.

This benefit is intended for short-term use and not on a daily ongoing basis.

Reciprocal space is not guaranteed, especially when event rates are in effect.

Limited reciprocal parking privileges on game day Saturdays are allowed in Lot C89 (West Bank) and Gortner Avenue Ramp (St. Paul) for East Bank HANGTAG parking contracts. Also, reciprocal privileges are allowed in 21st Avenue Ramp (West Bank) and Gortner Avenue Ramp (St. Paul) for East Bank KEYCARD parking contracts.

Evening contract patrons and departmental contracts are not eligible for reciprocal parking.

PTS reserves the right to relocate vehicles in parking facilities and to change reciprocal options as needed.

Reciprocal Locations
Contract Patrons with Keycards
Display your hangtag permit in reciprocal lots on Minneapolis and St. Paul campuses.

Reciprocal Facilities
Monday – Friday, prior to 4:30 p.m.
East Bank:
- 4th Street Ramp
West Bank:
- 22nd Avenue Ramp
St. Paul:
- Gortner Avenue Ramp (not during State Fair)

All Banks Have Access To:
- West Bank Office Building Ramp
- Lot C66 on Como and 29th Avenue (no overnight parking; not available during State Fair; you must call 612-626-PARK with your vehicle’s license number)

WBOB Parkers Have Access To:
- 21st Avenue Ramp (West Bank)

Extra Reciprocal Benefits for Keycard Contract Holders
Staff and faculty who have a contract with a keycard can also use their contract in any of the following locations after 4:30 p.m., Monday – Friday and on Saturdays/Sundays (NOT on Gopher football game days on East Bank).

East Bank:
- East River Road Garage
- University Avenue Ramp
- Oak Street Ramp
- Washington Avenue Ramp
- Gold Lot and Lots C32, C33
- Gopher and Gateway Lots
- Nolte Center Garage
- 4th Street Ramp
- Lots C55, C58, and C59

West Bank:
- 19th Avenue Ramp
- 21st Avenue Ramp
- West Bank Office Bldg Ramp
- Lot C86
St. Paul:
- Gortner Avenue Ramp
- Lot SC101

Motorcycle Parking/Contracts
Motorcyclists are welcome in public parking facilities at the posted parking rate.

Employees with an active parking contract in a surface lot may park a motorcycle in their assigned lot by adhering to a free sticker obtained from PTS (ONLY VALID IN ASSIGNED LOT). Motorcycle stickers are issued on an annual basis.

Special Request Reciprocal Parking
In certain instances, access may be given at locations not included in the regular reciprocal parking program for teaching or research purposes. Please e-mail a request including the reason, days and times you need it, building name where you will be teaching, and your current contract information to parking@umn.edu. Requests must be renewed on a semester basis, depending on the situation.

These arrangements are NOT valid on football Saturdays.

Carpool Contracts
Staff/faculty members with a current parking contract can register as a carpool with PTS and receive a second hangtag or keycard (only one may be used at a time). Eligibility and names of carpoolers are verified and renewed annually. Carpool riders can only belong to one carpool. Carpool contracts are NOT transferable. To register, call or visit us online at umn.edu/pts.

Metro Transit offers rides matching and the Guaranteed Ride Home Program to carpoolers. Visit metrontransit.org or call 651-602-1602.

Motorist Assistance
The Motorist Assistance Program (MAP) is FREE for legally parked PTS customers. MAP offers to unlock vehicles, give jump starts, add air to tires and provide referrals on request. To request assistance, call 612-626-PARK. MAP is available on the Twin Cities campus, Monday – Friday, 7 am - 10 pm. Service is not available on official University holidays or at the hospital parking ramp on Delaware Street SE.

For service on U-owned vehicles, contact Fleet Services at 612-625-3033.

Additional Parking Services
Visit us online at umn.edu/pts to discover if these parking services might be of interest to you.
- Occasional Use Parking Contract
- Guest Parking Coupons
- Budget Charge Card
- Fleet Services (own/lease/rent)
- Campus Zone Pass
- HOURCAR
- Electric Vehicle Charging Stations

PTS is committed to sustainability by maintaining and improving a comprehensive transportation system that reduces congestion, eases accessibility and enhances a friendly University community.

We welcome your questions and ideas. Contact us at parking@umn.edu or 612-626-PARK (7275). Our address is 511 Washington Ave. SE, 300 Transportation & Safety Building, Minneapolis, MN 55455.