FUNDAMENTAL

Facts & Figures

Annual Report
JULY 1, 2018-JUNE 30, 2019
About PTS

PTS’ mission is facilitating safe and effective integrated transportation systems that provide services for pedestrians, bicycles, transit and vehicles. We strive to respond effectively and responsibly to the needs of our community and to deliver a positive, frictionless patron experience.

PTS’ primary goals are:

- Provide quality service with an emphasis on customer relations for all individuals and departments including those with specific needs, unique situations and physical challenges
- Design, build and maintain campus parking and transportation systems that are operationally sound, safe, efficient and aesthetically pleasing, while minimizing conflicts between modes
- Encourage transportation alternatives on and around the Twin Cities campus
- Evaluate and maintain a climate of fiscal integrity - provide financial integration to support overall transportation objectives of the University including transit, bicycle, pedestrian and parking

PTS is organized into five areas: Parking; Projects and Transportation Systems (including Alternative Transportation); Finance; Transit and Administration; and Fleet.

Note About This Report: This report is intended for informational purposes only; it is intended to be general transportation information to understand approximate campus scope, scale and trends. It is not intended to be auditable financial reporting data and the department is not accountable for unintentional errors in data entry.
Dear Colleagues and Readers,

Welcome to Fundamental Facts & Figures, an annual report on Parking & Transportation Services’ (PTS) programs and services. I hope that you find this informative and encourage you to reach out to us with feedback on how we are doing.

Like many industries, technology is vital to parking and transportation planning and operations. At its best, technology can add convenience, safety, and efficiency to our system. It can also bring challenges!

I mention technology because PTS is embarking on a journey to replace our Parking Access Revenue Control System (PARCS). The contract equipment and automated pay machines that compose UMN’s PARCS are at end of life. PTS released a Request for Proposal to begin the process of receiving proposals for a new parking system. Within the next 18 months, the process – from evaluation to installation – should be complete. New functionality and potential integration into mobile applications and regional transportation options is an exciting possibility.

Micromobility, a growing technology mentioned in last year’s Director Letter continues to grow on campus. Options, like electric scooters and bikes, are a convenient and inexpensive mode for short trips. The University entered into contracts with Lime, Spin, and Lyft scooters to set regulations and drop-off locations. Undesirable rider behavior like sidewalk riding and inconsiderate parking have been reported, so PTS is partnering with scooter companies to get the word out - that scooters should follow bicycle rules, yield to pedestrians, and remember, like all travelers, to watch out for others.

Safety continues to be a key focus. PTS is an active participant on a number of safety-related committees, including one centered on developing a comprehensive, five-year plan. Additionally, PTS is studying traffic patterns in the Health area of campus, including the M Health Clinic-related traffic and the new bike lanes on Oak Street.

PTS is organized into five areas: Parking; Facilities/Transportation Systems/Alternative Transportation; Finance; Fleet Services; and Administrative Services/Transit. Our mission is complex, yet inclusive: facilitating safe and effective integrated transportation systems that provide services for pedestrians, bicycles, transit and vehicles. We strive to respond effectively and responsibly to the needs of our community and to deliver a positive customer experience.

Think of PTS as a team of “transportation coaches.” We strive to bring new transportation options to campus and to help you determine what works best for your individual situation – whether that is busing, biking, walking or parking, or even a scooter.

Feel free to contact pts@umn.edu or 612-626-7275 with feedback or questions.

Sincerely,

Ross Allanson, CAPP, CPP, Director
Parking & Transportation Services (PTS) is a self-supporting unit of the University of Minnesota within Auxiliary Services. The department is responsible for the administration, operation and maintenance of reliable and efficient transportation services on the Twin Cities campus including transit, parking, fleet, streets, walkways and way-finding.

PTS supports alternatives to the single occupant vehicle and promotes programs to encourage the University community to walk, bike, carpool or take the bus.

The department handles compliance documentation for all University vehicles or licensed equipment and administers the fuel credit card, and vehicle insurance and safety.

Facilitating safe and effective integrated transportation systems that provide services for pedestrians, bicycles, transit and vehicles.

Enhancing your way around the University with multi-modal, innovative transportation solutions.

Structure/Organizational Chart
Audience Demographic

**POPULATION SERVED**

Students (Fall 2018)  
Full-time Staff and Faculty (active status, 2018)  
Estimated Visitors (per day)  
Total (per day)  
Event Attendees  
In 2018-19, PTS serviced 1,148 large-scale events

<table>
<thead>
<tr>
<th>Population Served</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students (Fall 2018)</td>
<td>50,943</td>
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<tr>
<td>Full-time Staff and Faculty (active status, 2018)</td>
<td>16,133</td>
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<tr>
<td>Estimated Visitors (per day)</td>
<td>15,000</td>
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<tr>
<td>Total (per day)</td>
<td>Approximately 84,000</td>
</tr>
<tr>
<td>Event Attendees</td>
<td>Up to 50,000 per event</td>
</tr>
</tbody>
</table>

**TRAVEL MODES**

- **Students, Staff & Faculty (combined):**
  - U of M Campus Shuttle Bus: 27%
  - Public Transit: 14%
  - Walk: 21%
  - Bicycle: 10%
  - Drive Alone: 3%
  - Carpool: 3%
  - Motorcycle: 0%
  - Moped: 0%
  - Other: 0%

  *(Fall 2016 data)*

- **Students:**
  - U of M Campus Shuttle Bus: 31%
  - Public Transit: 10%
  - Walk: 16%
  - Bicycle: 24%
  - Drive Alone: 3%
  - Carpool: 23%
  - Motorcycle: 11%

- **Staff:**
  - U of M Campus Shuttle Bus: 3%
  - Public Transit: 32%
  - Walk: 23%
  - Bicycle: 10%
  - Drive Alone: 6%
  - Carpool: 10%

- **Faculty:**
  - U of M Campus Shuttle Bus: 26%
  - Public Transit: 40%
  - Walk: 18%
  - Bicycle: 6%
  - Drive Alone: 13%

*The purpose of the PTS modeshare study is to update statistics on the transportation patterns used by the University of Minnesota community. This e-survey was done using Office of Measurement Services in November/December 2016. The survey link was e-mailed to a random 16,600 University faculty, students and staff as the sample size. 2,210 surveys were included in the final data set representing three percent of the total student, faculty and staff population.*
Dashboard

PARKING SNAPSHOT

Vehicles Parked

Transportation Modeshare

Total Vehicles Parked Annually On Campus

Percentage of Commuters Driving Alone

TRANSIT SNAPSHOT

Annual Campus System Ridership

Student Bus Pass Sales Totals

Staff/Faculty Bus Pass Sales Totals

FLEET SNAPSHOT

FLEET MILES DRIVEN

ENERGY SNAPSHOT

KILOWATTS USED
Bicycling to the University is a healthy, cost-effective way for students, faculty, staff, and visitors to get around campus. Biking, no matter if it is once a week or every day of the year, benefits everyone by reducing traffic congestion and lowering carbon dioxide emissions for cleaner air.

The Gopher Way is a network of tunnels and skyways connecting many buildings on campus. The system was developed by PTS in 2000. There are more than 700 signs directing travelers along the accessible routes.

Helmets & Headlights
Supported by Boynton Health and PTS, a bike safety program called Helmet and Headlights allows University students, staff, and faculty to purchase a helmet and headlight set at a discount.

Bike Center & Zap! Program
The Bike Center is the base for the Zap! Program - an innovative RFID system, which permits bicyclists who install an identity tag on their bikes to earn benefits and incentives by simply validating their bike trips.

Number of Bike Center Memberships: 75-100
Number of Education Classes Annually: 100+
Number of Repairs Made: 5,500+
PTS provides the University community with a multifaceted transit program consisting of a comprehensive campus shuttle service and discounted metro bus/rail.

## Campus Shuttle Service

Campus Shuttle Service includes the Campus Connector and a few Campus Circulator routes.

- **Total Ridership for 2018-19:** 4,078,369
- **Total Annual Cost:** $5,671,067
- **Cost Per Passenger:** $1.39
- **Cost Per Mile:** $10.47
- **Annual Mileage:** 541,661
- **Total Hours Operated:** 51,859

### 2018-19 Ridership Details

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Campus Connector</td>
<td>2,388,731</td>
<td>9,479</td>
<td>2,407,936</td>
<td>9,555</td>
<td>2,621,493</td>
<td>10,403</td>
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<td>Night &amp; Weekend Connector</td>
<td>89,716</td>
<td>353</td>
<td>97,362</td>
<td>383</td>
<td>95,099</td>
<td>374</td>
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<td>St. Paul Circulator</td>
<td>45,750</td>
<td>295</td>
<td>37,455</td>
<td>242</td>
<td>28,797</td>
<td>145</td>
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<td>University Avenue Circulator</td>
<td>880,208</td>
<td>3,493</td>
<td>833,644</td>
<td>3,308</td>
<td>735,543</td>
<td>2,919</td>
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<td>Weekend Circulator</td>
<td>84,609</td>
<td>1,459</td>
<td>77,525</td>
<td>1,337</td>
<td>57,376</td>
<td>956</td>
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<tr>
<td>4th Street Circulator</td>
<td>549,631</td>
<td>3,546</td>
<td>455,882</td>
<td>2,941</td>
<td>424,449</td>
<td>2,738</td>
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<tr>
<td>East Bank Circulator</td>
<td>39,724</td>
<td>158</td>
<td>31,705</td>
<td>126</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>4,078,369</strong></td>
<td><strong>18,539</strong></td>
<td><strong>3,943,224</strong></td>
<td><strong>17,892</strong></td>
<td><strong>3,938,367</strong></td>
<td><strong>17,637</strong></td>
</tr>
</tbody>
</table>

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**QUICK FACTS**

- **Cost per Passenger:** $1.39
- **Annual Mileage:** 541,661
- **Hours per Year Shuttles Run:** 51,859

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**HYBRID VEHICLES**

- **Alternative Fuel Vehicles:**
  - **Total Vehicles on Twin Cities Campus:** 920
  - **Total Vehicles in U of M Fleet:** 576

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**Miles Driven**

- **Total Miles Driven:** 3,816,128
- **Gallons of Gas Pumped:**
  - **From UMN Fuel Pumps:** 271,271

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**Walk/Bike Quick Facts**

- **Miles of Campus Sidewalks and Plazas:** 46
- **Miles of Gopher Way Tunnels/Skyways:** 6
- **Pedestrian Bridges/Skyways:** 8
- **Miles of Bike Lanes/Paths:** 6.45
- **Bike Racks/Hoops:** 9,500+
- **Bike Lockers/Secure Parking Spaces:** 433

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**Bus Quick Facts**

- **Campus Connector Buses:** 13
- **Circulator Buses:** 9
- **Paratransit Vans:** 3
- **Campus Connector Annual Ridership:**
  - **2018/19:** 2,388,731
  - **2017/18:** 2,407,936
  - **2016/17:** 2,621,493
  - **2015/16:** 2,919
- **Campus Connector Daily Average:**
  - **2018/19:** 9,479
  - **2017/18:** 9,555
  - **2016/17:** 10,403
Paratransit Service

Paratransit Service is a curb-to-curb transportation service for people with permanent or temporary disabilities.

- **Total Annual Cost**: $245,904
- **Cost Per Passenger**: $29.06
- **Cost Per Mile**: $7.75
- **Total Ridership for 2018–19**: 8,462
- **Total Hours Operated**: 5,772
- **Annual Mileage**: 31,738

Campus Zone Pass

Campus Zone Pass allows people to ride between the three campus light-rail stops on the METRO Green Line without paying a fare.

**Fall 2018 - Summer 2019**: 8,633

**Commuter Service**

U-Pass/Metropass is a deeply-discounted, unlimited-ride bus pass good on metro-area buses and light rail.

<table>
<thead>
<tr>
<th></th>
<th>Students</th>
<th>Staff/Faculty</th>
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</thead>
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<tr>
<td><strong>U-Pass</strong></td>
<td>U-Pass 2018-19</td>
<td>Metropass 2018-19</td>
</tr>
<tr>
<td>Summer</td>
<td>5,340</td>
<td>1,689</td>
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<tr>
<td>Fall</td>
<td>14,136</td>
<td>1,763</td>
</tr>
<tr>
<td>Spring</td>
<td>11,945</td>
<td>1,727</td>
</tr>
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<td><strong>Total</strong></td>
<td>31,421</td>
<td>5,179</td>
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<tr>
<td><strong>Metropass</strong></td>
<td>U-Pass 2017-18</td>
<td>Metropass 2017-18</td>
</tr>
<tr>
<td>Summer</td>
<td>5,640</td>
<td>1,691</td>
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<tr>
<td>Fall</td>
<td>15,970</td>
<td>1,747</td>
</tr>
<tr>
<td>Spring</td>
<td>13,676</td>
<td>1,666</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>35,286</td>
<td>5,104</td>
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<tr>
<td><strong>U-Pass</strong></td>
<td>U-Pass 2016-17</td>
<td>Metropass 2016-17</td>
</tr>
<tr>
<td>Summer</td>
<td>6,237</td>
<td>1,682</td>
</tr>
<tr>
<td>Fall</td>
<td>14,829</td>
<td>1,785</td>
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<tr>
<td>Spring</td>
<td>13,944</td>
<td>1,719</td>
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<tr>
<td><strong>Total</strong></td>
<td>35,010</td>
<td>5,186</td>
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</table>

The U-Pass/Metropass program was introduced in Fall 2000 with the support of a $5.5 million Congestion Mitigation Air Quality (CMAQ) grant from the federal government.
Drive

QUICK FACTS

- Vehicular Bridges: 3
- Miles of campus streets: 14.3
- Registered carpoolers: 55
- HOURCARS on campus: 6

Motorist Assistance Program

The Motorist Assistance Program (MAP) is a free service for all legally parked PTS customers that covers lock-outs, jump starts and flat tires. Since its launch in 1993, MAP has answered more than 50,000 calls.

- Total calls for 2017-18: 625
- Number of successful calls: 595
- Percentage of successful calls: 95%

Electric Vehicle Charging

<table>
<thead>
<tr>
<th></th>
<th>2018-19</th>
<th>2017-18</th>
<th>2016-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 2 Station Charging Sessions</td>
<td>9,738</td>
<td>7,784</td>
<td>4,301</td>
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<tr>
<td>Level 3 Station Charging Sessions</td>
<td>1,037</td>
<td>1,415</td>
<td>632</td>
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</table>

HOURCAR

HOURCAR is a membership-based, car-sharing program on campus for University students, staff, faculty - 18 and over.

- Membership fee: $40
- Rental Rate (includes gas/insurance): $8.50/hour or $65/weekday or $75/weekend
- Locations:
  - East Bank (Washington Avenue Ramp, Pillsbury Court and Oak Street Ramp)
  - St. Paul (Commonwealth Terrace)

HOURCAR By the Numbers in 2018-19

- TOTAL RESERVATIONS: 1,992
- TOTAL MILES DRIVEN: 50,232
- MEMBERS: 577
PTS offers an array of parking services, including: public parking with hourly or daily options, short-term meters, events, off-peak parking; staff/faculty parking contracts with reciprocal parking (pre-tax payroll deduction), a reserved stall option, and occasional use options. We also offer student and evening/weekend parking contracts. Specialty parking programs include department reservations, budget charge card transactions, guest coupons, eStatements; and specialty plans for carpools, disability, motorcycles, official vehicles, vendors, construction, and loading docks.

**Quick Facts**

<table>
<thead>
<tr>
<th>Garages</th>
<th>8</th>
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<tbody>
<tr>
<td>Ramps</td>
<td>8</td>
</tr>
<tr>
<td>Surface Lots</td>
<td>118</td>
</tr>
<tr>
<td>University Meters</td>
<td>322</td>
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</table>

**Parking Data**

<table>
<thead>
<tr>
<th></th>
<th>2018-19</th>
<th>2017-18</th>
<th>2016-17</th>
<th>2015-16</th>
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<tbody>
<tr>
<td>Total Cars Parked</td>
<td>5,399,479</td>
<td>5,679,426</td>
<td>5,426,586</td>
<td>5,496,048</td>
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<tr>
<td>Total Carpool Spaces</td>
<td>1386</td>
<td>1,386</td>
<td>1,386</td>
<td>1,363</td>
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<tr>
<td>Total Parking Reservations</td>
<td>5192</td>
<td>5,530</td>
<td>4,637</td>
<td>4,191</td>
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<td>Total Cars Parked w/ a Reservation</td>
<td>206,072</td>
<td>210,694</td>
<td>217,709</td>
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<td>Budget Charge Card Transactions</td>
<td>58,227</td>
<td>69,208</td>
<td>71,237</td>
<td>73,517</td>
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<td>Prepaid/Department Coupons</td>
<td>216,956</td>
<td>216,458</td>
<td>190,358</td>
<td>164,488</td>
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<tr>
<td>Number of Large-Scale Events</td>
<td>1148</td>
<td>1,160</td>
<td>1,160</td>
<td>1,172</td>
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</table>

**Structured Facilities**

<table>
<thead>
<tr>
<th>East Bank</th>
<th>Year Built</th>
<th>Cost</th>
<th>Sq. Feet</th>
<th>Spaces</th>
</tr>
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<tbody>
<tr>
<td>Northrop Auditorium Garage</td>
<td>1931</td>
<td>$379,077</td>
<td>28,890</td>
<td>74</td>
</tr>
<tr>
<td>Nolte Center Garage</td>
<td>1938</td>
<td>$213,779</td>
<td>45,960</td>
<td>185</td>
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<tr>
<td>Armory Garage</td>
<td>1941</td>
<td>$57,000</td>
<td>5,070</td>
<td>19</td>
</tr>
<tr>
<td>717 Delaware Garage</td>
<td>1967</td>
<td>N/A</td>
<td>32,000</td>
<td>88</td>
</tr>
<tr>
<td>Oak Street Ramp</td>
<td>1975</td>
<td>$5,380,654</td>
<td>702,000</td>
<td>2174</td>
</tr>
<tr>
<td>2221 University Ave Garage</td>
<td>1981</td>
<td>N/A</td>
<td>29,000</td>
<td>59</td>
</tr>
<tr>
<td>Washington Avenue Ramp</td>
<td>1985 – North</td>
<td>$4,390,566</td>
<td>512,000</td>
<td>1293</td>
</tr>
<tr>
<td></td>
<td>1995 – South</td>
<td>$7,437,900</td>
<td>512,000</td>
<td>1293</td>
</tr>
<tr>
<td>Church Street Garage</td>
<td>1987</td>
<td>$4,624,000</td>
<td>74,949</td>
<td>234</td>
</tr>
<tr>
<td>4th Street Ramp</td>
<td>1991</td>
<td>$9,800,000</td>
<td>390,000</td>
<td>1215</td>
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<tr>
<td>Weisman Art Museum Garage</td>
<td>1993</td>
<td>$2,500,000</td>
<td>40,786</td>
<td>124</td>
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<tr>
<td>University Avenue Ramp</td>
<td>2001</td>
<td>$9,000,000</td>
<td>197,244</td>
<td>526</td>
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<tr>
<td>East River Road Garage</td>
<td>2002</td>
<td>$53,000,000</td>
<td>679,514</td>
<td>1914</td>
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</table>

<table>
<thead>
<tr>
<th>West Bank</th>
<th>Year Built</th>
<th>Cost</th>
<th>Sq. Feet</th>
<th>Spaces</th>
</tr>
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<tbody>
<tr>
<td>19th Avenue Ramp</td>
<td>1995</td>
<td>$5,676,023</td>
<td>173,000</td>
<td>535</td>
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<tr>
<td>21st Avenue Ramp</td>
<td>1984</td>
<td>$3,647,769</td>
<td>256,000</td>
<td>700</td>
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<tr>
<td>West Bank Office Bldg Ramp</td>
<td>1987 – West</td>
<td>$3,262,000</td>
<td>226,425</td>
<td>643</td>
</tr>
<tr>
<td></td>
<td>2000 – East</td>
<td>$1,600,000</td>
<td>226,425</td>
<td>643</td>
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</table>

<table>
<thead>
<tr>
<th>St. Paul</th>
<th>Year Built</th>
<th>Cost</th>
<th>Sq. Feet</th>
<th>Spaces</th>
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<tbody>
<tr>
<td>Gortner Avenue Ramp</td>
<td>2000</td>
<td>$12,100,000</td>
<td>252,096</td>
<td>762</td>
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</tbody>
</table>
Parking Spaces (June 2019)

**Total** 20,035
- **Contract** 13,262
  - Public 6,776
  - Motorcycle (Seasonal) 143
  - Meters 322
  - Disability 3-hour 352
  - Combined Official Vehicle/Vendor 303
  - Loading Zone 244
- **Public** 6,776
- **Motorcycle (Seasonal)** 143
- **Meters** 322
- **Disability 3-hour** 352
- **Combined Official Vehicle/Vendor** 303
- **Loading Zone** 244

**By Facility**
- Parking Garages 2,694
- Parking Ramps 7,601
- Surface Lots 8,931

**By Area**
- East Bank 13,558
- West Bank 2,395
- St. Paul 4,104

**Contract Parking**
- Staff/Faculty Contracts (June 2019) 9,491
- Student Contracts (July 1, 2018-June 30, 2019) 6,512
- Reserved Parking Contracts 747
- Number on Waiting List (October 2019) 3,400
- Number on Waiting List Without Contract 1,750
- Occasional Use Contracts (October 2019) 124
- Graduate Student Occasional Use Contracts 166

**Permits Issued:**
- Loading Zone 612
- Official Vehicle 735
- Vendor 126

### 2018-19 PARKING RATES

<table>
<thead>
<tr>
<th>Rate Description</th>
<th>Amount</th>
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<tr>
<td>Daily Lot Rate</td>
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<td>Daily Carpool Rate</td>
<td>$3.50</td>
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<tr>
<td>Event Rate</td>
<td>$7.00 / $10.00 / $25.00</td>
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<td>Hourly Rate:</td>
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<td>$3</td>
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<tr>
<td>Daily Max</td>
<td>$12</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Rate Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Surface Lot Contract</td>
<td>$69.00</td>
</tr>
<tr>
<td>Monthly Ramp Contract</td>
<td>$102.75</td>
</tr>
<tr>
<td>Monthly Garage Contract</td>
<td>$134.50</td>
</tr>
<tr>
<td>Monthly Evening/Weekends Lot Contract</td>
<td>$35.75</td>
</tr>
<tr>
<td>Monthly Evening/Weekends Ramp Contract</td>
<td>$76.50</td>
</tr>
<tr>
<td>Monthly Evening/Weekends Garage Contract</td>
<td>$100.00</td>
</tr>
</tbody>
</table>
Financials

- The department is self-supporting with no legislative funding. A portion of the student transportation and safety fee is allocated to support the on-campus transit system and U-Pass program.
- If central funding is used to subsidize parking costs, less money will be available for academic purposes.
- Parking revenues are used to support transit and other transportation alternatives.
- Contract parking rates are based on facility types and their associated costs, with lot spaces as the least expensive and garage spaces as the most expensive.
- Transient (public) parking rates are influenced by market factors of facility type, location and demand.

USE OF FUNDS
2018-19 PARKING BUDGET

- 11% U-Pass MetroPass
- 13% Campus Bus & Alternative Transportation Program
- 15% Traffic, Street Maintenance
- 11% Repair and Maintenance
- 2% Utilities
- 7% Other Expenses
- 33% Capital Projects & Debt Services
- 8% Payroll and Fringe

PTS INCOME
FY 2019

- 9% U-Pass Sales
- 1% Transportation Fee
- 9% Special Event Parking
- 2% Meters
- 31% Public Parking
- 40% Contract Parking
- 0% Other PTS Income

Marketing Delivery

<table>
<thead>
<tr>
<th></th>
<th>2018-19</th>
<th>2017-18</th>
<th>2016-17</th>
<th>2015-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orientation Sessions</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Freshmen</td>
<td>22</td>
<td>25</td>
<td>22</td>
<td>23</td>
</tr>
<tr>
<td>Transfer</td>
<td>18</td>
<td>18</td>
<td>19</td>
<td>18</td>
</tr>
<tr>
<td>Staff/Faculty</td>
<td>16</td>
<td>17</td>
<td>15</td>
<td>12</td>
</tr>
<tr>
<td>Other</td>
<td>7</td>
<td>8</td>
<td>10</td>
<td>14</td>
</tr>
<tr>
<td>Total</td>
<td>63</td>
<td>68</td>
<td>66</td>
<td>67</td>
</tr>
<tr>
<td>Transportation Fair</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Attendance</td>
<td>2,500</td>
<td>3,000</td>
<td>3,000</td>
<td>3,000</td>
</tr>
<tr>
<td>Exhibitors</td>
<td>13</td>
<td>11</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Publications Distributed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Campus Maps</td>
<td>85,000</td>
<td>85,000</td>
<td>80,000</td>
<td>100,000</td>
</tr>
<tr>
<td>Campus Walking Guide</td>
<td>10,000</td>
<td>25,000</td>
<td>25,000</td>
<td>21,000</td>
</tr>
<tr>
<td>Total</td>
<td>95,000</td>
<td>110,000</td>
<td>105,000</td>
<td>121,000</td>
</tr>
</tbody>
</table>
Fleet Services

Mission: To support University endeavors by giving departments a selection of vehicle choice to fulfill their needs.

Function

Fleet Services holds titles for all University fleet vehicles and oversees the acquisition and disposal of all University vehicles and related equipment. Besides leasing vehicles to departments and administering a program that enables departments to purchase vehicles, Fleet Services operates a rental service that provides vehicles to University community members for University business use. Fleet Services maintains onsite fuel pumps and an onsite shop, where Twin Cities-based vehicles are serviced. Fleet Services administers the fuel credit card; and vehicle insurance and safety.

Lease/Rental Data

<table>
<thead>
<tr>
<th></th>
<th>2018-19</th>
<th>2017-18</th>
<th>2016-17</th>
<th>2015-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental Days</td>
<td>12,885</td>
<td>13,293</td>
<td>12,755</td>
<td>13,047</td>
</tr>
<tr>
<td>Rental Income Miles</td>
<td>1,875,891</td>
<td>1,965,745</td>
<td>1,884,148</td>
<td>1,857,120</td>
</tr>
<tr>
<td>Lease Income Miles</td>
<td>1,377,895</td>
<td>1,396,677</td>
<td>1,428,359</td>
<td>1,412,714</td>
</tr>
<tr>
<td>Income per Mile (Rental)</td>
<td>$0.23</td>
<td>$0.24</td>
<td>$0.25</td>
<td>$0.23</td>
</tr>
<tr>
<td>Cost per Mile (Rental)</td>
<td>$0.20</td>
<td>$0.19</td>
<td>$0.18</td>
<td>$0.21</td>
</tr>
<tr>
<td>Income per Mile (Lease)</td>
<td>$0.34</td>
<td>$0.34</td>
<td>$0.35</td>
<td>$0.34</td>
</tr>
<tr>
<td>Cost per Mile (Lease)</td>
<td>$0.39</td>
<td>$0.39</td>
<td>$0.35</td>
<td>$0.32</td>
</tr>
<tr>
<td>Vehicle Insurance Cost</td>
<td>$613,247</td>
<td>$670,231</td>
<td>$624,116</td>
<td>$545,872</td>
</tr>
<tr>
<td>Insurance Claims (Collision)</td>
<td>$145,355</td>
<td>$123,688</td>
<td>$157,953</td>
<td>$380,128</td>
</tr>
</tbody>
</table>

Quick Facts

- Hybrid Vehicles: 54
- Alternative Fuel Vehicles: 554
- Total Vehicles on Twin Cities Campus: 576
- Total Vehicles in U of M Fleet: 920
- Miles Driven (UMTC): 3,816,128
- Gallons of Gas Pumped from UMN Fuel Pumps: 271,271
Awards & Achievements

2019
- Bicycle Friendly University Platinum Award from League of American Bicyclists
- Bicycle Friendly Business Platinum Award from League of American Bicyclists

2018
- Minnesota Association of Government Communicators' Northern Lights Award for "Where Routes Go" video
- Minnesota Association of Government Communicators' Northern Lights Award for campus shuttles "How to Ride"
- Minnesota Association of Government Communicators' Northern Lights Award for PTS Wellness Bingo
- Bicycle Friendly University Platinum Award from League of American Bicyclists
- Bicycle Friendly Business Platinum Award from League of American Bicyclists

2017
- University of Minnesota Communicators Forum Maroon Award for writing of the pocket-sized Transportation Guide & Campus Map
- University of Minnesota Communicators Forum Maroon Award for design of the pocket-sized Transportation Guide & Campus Map
- Minnesota Association of Government Communicators' Northern Lights Award for pocket-sized Transportation Guide & Campus Map
- Minnesota Association of Government Communicators' Northern Lights Award for illustration/outline of the campus shuttle system
- Minnesota Public Transit Association's 2017 MN Bus Operator of the Year award winner, George Retezan
- Bicycle Friendly University Platinum Award from League of American Bicyclists
- Bicycle Friendly Business Platinum Award from League of American Bicyclists
- Accredited Sustainable Fleet Award from the National Association of Fleet Administrators (NAFA)

2016
- Lighting Energy Efficiency in Parking Campaign (LEEP) Award for East River Road Garage in the category of Highest Absolute Energy Savings in a Retrofit at a Single Parking Structure
- Lighting Energy Efficiency in Parking Campaign (LEEP) Award for 19th Avenue Ramp in the Category of Highest Percentage Energy Savings in a Retrofit at a Single Parking Structure
- Bicycle Friendly University Platinum Award from League of American Bicyclists
- Bicycle Friendly Business Gold Award from League of American Bicyclists
- Accredited Sustainable Fleet Award from the National Association of Fleet Administrators (NAFA)

2015
- Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Gortner Avenue Ramp in the category of "greatest percent of savings in a single structure (retrofit)"
- Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Gortner Avenue Ramp in the category of "the best use of lighting controls in a single parking facility"
- Bicycle Friendly University Platinum Award from League of American Bicyclists
- Bicycle Friendly Business Gold Award from League of American Bicyclists

2014
- Bicycle Friendly Business Gold Award from League of American Bicyclists
- Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Northrop Auditorium Garage in the category of "highest percentage of savings in a (lighting) retrofit at a single parking structure"
- TRB Annual Meeting from Highway Capacity and Quality of Service Committee 'Best Paper' Award for the paper "Methodology for Developing an HCM-based Oversaturated Speed Flow Model"
Contact Us

Parking & Transportation Services Main Office
300 Transportation & Safety Bldg.
511 Washington Avenue SE
Minneapolis, MN 55455
612-626-7275 phone
612-624-8899 fax

Fleet Services Office
901 29th Avenue SE
Minneapolis, MN 55455
612-625-3033 phone
612-624-5587 fax

Maintenance Office
1625 4th Street SE
Minneapolis, MN 55414
612-626-8000 phone
612-626-9522 fax

pts@umn.edu
umn.edu/pts