Contract Overview
Contract holders may allow visitors/vendors to use the Loading Zone permit at their discretion. This permit is valid for 30 minutes when actively loading or unloading a vehicle at a posted Loading Zone space or at a loading dock.

Because hangtags are not electronically managed, there are specific measures for lost, stolen or damaged hangtags. If a hangtag is stolen, a new one will be issued at no charge with a police report filed in person (online reports are not accepted). If your hangtag is damaged, turn it into our office and we will issue a replacement hangtag. If a hangtag is lost, a new contract needs to be purchased at a prorated charge. A refund is not issued for lost hangtags.

Hangtags
Hangtags may be transferred to any vehicle you park on the Twin Cities campus. Remember that Minnesota State law requires you to remove your hangtag while driving. Your new hangtag is valid through September 30, 2019.

If you forget your hangtag, you will need to park in a public facility and pay the posted rate.

Cancellation A Contract
You may cancel your contract at any time. The hangtag must be received in our office to consider the parking contract cancelled. Refunds for accounts with credit balances will be processed after PTS receives the hangtag.

EFS Changes
Please email parking@umn.edu with any changes to your EFS number for billing.

Citations
Campus parking enforcement is handled by the U of M Police Department. To contest a parking citation, call the number printed on the citation.

Motorist Assistance
The Motorist Assistance Program (MAP) is FREE for legally-parked PTS customers. MAP offers to: unlock vehicles, give jump starts, add air to tires and provide referrals on request.

To request assistance, call 612-626-PARK (7275). MAP is available on the Twin Cities campus, Monday – Friday, 7 a.m. - 10 p.m. MAP service is not available on official University holidays. MAP is not available at the Hospital Parking Ramp on Delaware Street.

For service on U-owned vehicles, contact Fleet Services at 612-625-3033.

Parking Contract Conditions
• The University of Minnesota assumes no responsibility for loss by fire, theft or damage to your vehicle while in the parking facility.
• The University of Minnesota reserves the right to move or reassign cars to other locations when necessary.
• Only one vehicle per contract is permitted to park at any one time. Violation may result in tagging, towing and revocation of parking contract.
• Reciprocal parking is not available for University departmental contracts.